



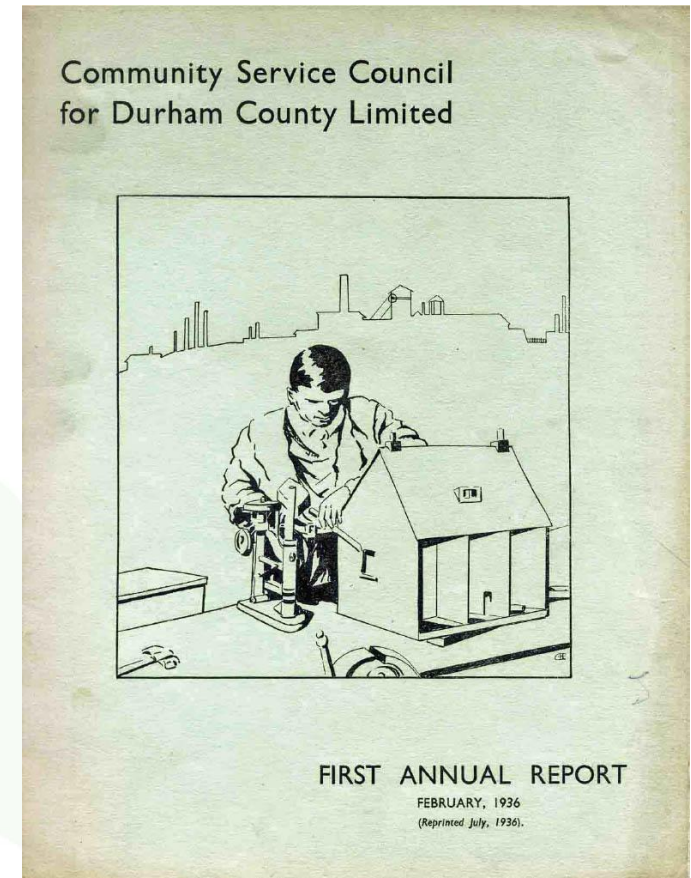
**DURHAM
COMMUNITY
ACTION**

**Using CiviCRM to support
the Voluntary and Community Sector
in County Durham**

Who are Durham Community Action?



- Established in 1935
- The main infrastructure organisation for County Durham
- Provide advice and support to frontline groups operating in the Voluntary and Community Sector
- Work with a range of partners to develop and deliver a range of projects





Main Themes of Work

PROVIDING EXPERTISE AND ADVICE



SUPPORTING COMMUNITY INITIATIVES



ENABLING GOOD VOLUNTEERING



PROVIDING A VOICE



Current Projects



VOLUNTEER CENTRE



COMMUNITY SPACES



RURAL HOUSING



POVERTY TRUTH COMMISSION



CLIMATE ACTION



COMMUNITY GROWING AND FOOD

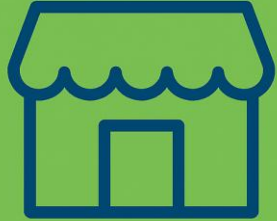


COMMUNITY RESEARCH



HEALTH AND WELLBEING NETWORKS

Why we need a CRM system



**ONE STOP
SHOP**



**REPORTING
AND
MONITORING**



**CONSISTENT
COMMUNICATION
METHODS**

Benefits of CiviEvent



**CUSTOMISED
REGISTRATION
FORMS**



**EASY BOOKING
PROCESS**



**AUTOMATIC
CONFIRMATIONS**



**GATHER
ADDITIONAL
INFORMATION**



**LINKS TO
PAYPAL**



**ABILITY TO ADD
ATTACHMENTS**



**WAITING LIST
FACILITY**



**ACCURATE
ATTENDEE
RECORDS**



**DUPLICATE
REGULAR EVENTS**



EVENTS REPORTS



Postcode Neighbourhood Trust Virtual Funding Information Session



Register Now

The Durham Community Action Share and Learn Network is a network of volunteer-led community organisations that deliver local services and run local community buildings. Regular meetings take place and focus on key topics of interest, including governance, funding and compliance.

This virtual funding information session is for representatives of voluntary and community groups across County Durham.

Postcode Neighbourhood Trust will provide information on their various funds, how to apply, and there will be an opportunity for you to ask questions.

Attendance is free, although booking in advance is required to secure places.

As places are limited, we respectfully ask that you book no more than two places per organisation.

The event will take place online, and joining instructions will be provided prior to the meeting.

For any enquiries, please email info@durhamcommunityaction.org.uk

We want you to have a positive experience of this event. Please tell us about any communication, accessibility or other needs that we should be aware of.




When June 16th, 2026 from 10:30 AM to 11:30 AM

Contact Email: info@durhamcommunityaction.org.uk



Postcode Neighbourhood Trust Virtual Funding Information Session

 Configure

Welcome Mrs. Helen Brown. ([Not Mrs. Helen Brown, or want to register a different person?](#))

Durham Community Action will only collect your details for the purpose of managing this event. To view our full privacy policy please click [here](#)

How many people
are you
registering? * (including yourself)

Your Registration Info

First Name *

Last Name *


Email Address *

Organisation *

Phone *

Accessibility,
Support or Dietary
Requirements (if
applicable)

Mailing list I wish to receive/continue receiving emails from DCA

 Review

Benefits of CiviMail



**FLEXIBLE
TEMPLATES**



**CONSISTENT
BRANDING**



**DUPLICATING
MAILINGS**



**MAILING
GROUPS**



**UNSUBSCRIBE
OPTION**



**SIGN UP
FORMS**



TRACKING



**BROWSER
LINKS**

Example Mailings



[Unsubscribe](#)

[View in your browser](#)



Virtual Funding Information Sessions May - September 2026

We are delighted to welcome back a range of funders and grant-giving organisations who have kindly offered to run a series of virtual funding information sessions for representatives of voluntary and community groups across County Durham.

Information will be given on the various funds they have available, how to apply, and there will be an opportunity for you to ask questions.

We recommend you visit the organisation's websites ahead of booking places for more information on the types of grants and support offered to ensure these sessions are relevant to your organisation.

May



Point North Community Foundation Monday 18th May 10.30 - 11.30am

Point North offer a variety of grants to support local people, charities, and community groups across the North East, particularly in County Durham and Tees Valley.

They offer grants for groups and individuals.

[Visit the Point North Community Foundation website](#)

[Book your place - Point North](#)



Bernard Sunley Foundation Thursday 21st May 10.30 - 11.30am

Bernard Sunley Foundation is a family grant-making foundation which supports charities in England and Wales working to raise the quality of life and provide greater opportunities for the young, the elderly, the disabled and the disadvantaged.

Their grants focus on capital projects.

[Visit the Bernard Sunley Foundation website](#)

[Book your place - Bernard Sunley Foundation](#)

[Unsubscribe](#)

[View in your browser](#)



Are you a Warm Space, provide warm space-type services, or are you interested in doing so in the future?

National Energy Action (NEA) is working with network partners to explore how to directly support energy customers in vulnerable situations by supporting and improving 'warm space' infrastructure.

They are holding an upcoming Warm Spaces Network Event, taking place on Monday 23rd March at One Strawberry Lane, Newcastle upon Tyne NE1 4BX.

This event will bring together organisations that currently offer warm spaces or similar services, as well as those that have done so in the past or are considering doing so in future.

Delegates will have the opportunity to reflect on insights from the project, including feedback on the draft guidance they've developed on providing energy-related support in warm spaces and similar settings. Feedback is vital in ensuring the guidance accurately reflects the realities and experiences of warm space providers.

The day will run from 9.30am (arrival and refreshments) for a 10.00am start, finishing at 3.30pm, with lunch and networking opportunities included.

To help plan and manage numbers and catering, they're asking for a short expression of interest form to be completed by 6.00pm on Friday 6th March.

<https://eu.surveymonkey.com/r/WS-Event-M>

They will confirm final places once all responses have been received.

Please feel free to pass this invitation on to the most appropriate colleague within your organisation.

Best wishes

National Energy Action Research Team

[Unsubscribe](#)

[View in your browser](#)



County Durham Volunteering Update May 2026

Welcome to the County Durham Volunteering Newsletter

Thank you for signing up to County Durham Volunteering – the online volunteer platform that connects people across the county with opportunities to give their time, skills and energy to local causes.

You are receiving this newsletter because you registered on our platform www.countydurhamvolunteering.org.uk.

For any enquiries, please email volunteering@durhamcommunityaction.org.uk



Barnados - Various Opportunities

The children's charity Barnados is currently recruiting for a variety of volunteer roles in Consett, Seaham and Durham in areas including shop floor, retail stockroom, customer support, retail online research and visual merchandising..

[Find out more about the Barnados opportunities](#)



Shildon Railway Institute: Library and Archive Assistant

This volunteer role is to assist the Railway Institute's Collection Archivist in maintaining a catalogue of the collection, improving its systematisation, and making it available to the community to visit, helping people find books, articles and images that relate to their interests.

[Find out more about the Shildon Railway Institute opportunity](#)



Rainbow Trust: Great North Run Cheer Squad Volunteer

This volunteer role is to represent the Rainbow Trust at the Great North Run and Junior Great North Run, and help to raise awareness of the work they do with children with a life-limiting condition and their families, and help raise the vital funds needed to support even more families.

[Find out more about the Rainbow Trust opportunity](#)

Managing our CRM through Third Sector Design



- **Comprehensive upgrades to CiviCRM and WordPress**
- **Security updates**
- **Ongoing support to deal with any issues**
- **Online client system to raise and track issues**
- **Quarterly planning and review meetings**



**DURHAM
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Any Questions?